



Community Bankers Association of Kansas presents...

Tuesday May 4, 2010

Safe Deposit Fundamentals

Telephone / Webinar scheduled 2:00 - 3:30 pm

The safe deposit operation is a unique, fast-changing service in the financial industry. It is the only product or service in which your staff does not know the value of a consumer's assets. Therefore, every vault transaction can lead to considerable liability. Effective procedures and daily practices can counteract and minimize this risk. Get clear, concise answers to both basic and complicated questions regarding your bank's responsibility, liability, and daily operating procedures. In addition, you will learn about many current lawsuits and other nationwide experiences.

HIGHLIGHTS

- Why should renters be provided with a "No Insurance" disclosure form?
- Who should handle the renter's key and container during box access?
- What tools (purchased on EBAY) can open a renter's safe deposit box?
- What ten items must be included in a "New Safe Deposit Renter's Kit"?
- What liability exists if access is allowed "before or after" lobby hours?
- What five types of identification are needed on every new box rental?
- And Much, Much More...

SPEAKER:

David P. McGuinn, Safe Deposit Specialists

WHO SHOULD ATTEND: This informative program will benefit safe deposit supervisors, vault attendants, auditors, and other employees working in the safe deposit area.

	<u>TRAINING OPTION</u>	MEMBER	NON-MEMBER
A	Telephone Seminar	\$205	\$275
B	Webinar (audio will be over normal phone lines / visuals over the web)	\$215	\$285
C	Webinar and On-Demand Web Link** Plus receive a FREE CD Rom	\$260	\$330
D	On-Demand Web Link** Plus receive a FREE CD Rom	\$200	\$270

****ON-DEMAND WEB LINK** is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within 5 business days following the webinar, you will be provided with a web link that can be viewed anytime 24/7 for the next 6 months. This link will expire 6 months after the live program date. **But there's more . . . AS AN ADDED BONUS, you will also receive a FREE audio/visual CD ROM.*** The CD includes the original audio/visual presentation, the question and answer sessions, and the handouts. Use the on-demand link or this "off-the-shelf" training program for those that could not attend the live seminar and for future training. ***CD Rom for PC use only**

<u>CIRCLE OPTION</u>	Choose option above by circling corresponding letter next to seminar choice below. *See "EXAMPLE" Below **Pricing is for each seminar selected / per phone line
A B C D	Safe Deposit Fundamentals, <i>Tuesday, May 4</i> "EXAMPLE"
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