



Community Bankers Association of Kansas presents...

Tuesday April 13, 2010

The Legal Aspects of Checks

Telephone / Webinar scheduled 2:00 - 3:30 pm

Your bank's check-handling obligations are outlined in the signature card/account agreement and the Uniform Commercial Code (UCC) Articles 3 and 4. Have your tellers and frontline employees received effective training on your bank's liabilities with checks? For example, a customer wants to deposit a check made payable to her business into her personal account. Or, a customer requests that a Social Security check made payable to her minor child be deposited to her personal account. These and many more issues will be addressed in this important session. One wrongful return can cost your bank thousands of dollars. On the other hand, depending on the situation and the bank's rights, the customers do not always get their money back. This session will focus on check issues that come up every day. Have a copy of your bank's signature card/account agreement available while you listen to see if you are handling these issues properly. In addition, we will cover many of the legal aspects of checks in relation to the UCC and how to best protect your bank from loss.

SPEAKER: Deborah L. Crawford, gettechnical inc.

HIGHLIGHTS

- Signature cards and rights of withdrawal
- Treasury checks, postal money orders, Social Security checks
- Forgeries, forged endorsements, and alterations
- And Much, Much More...

WHO SHOULD ATTEND:

This class has been designed for all customer contact personnel, including tellers, bookkeepers, new account representatives, operations personnel, and management trainees. All staff members are encouraged to attend. Both new and seasoned employee will benefit from this training.

	<u>TRAINING OPTION</u>	MEMBER	NON-MEMBER
A	Telephone Seminar	\$205	\$275
B	Webinar (audio will be over normal phone lines / visuals over the web)	\$215	\$285
C	Webinar and On-Demand Web Link** Plus receive a FREE CD Rom	\$260	\$330
D	On-Demand Web Link** Plus receive a FREE CD Rom	\$200	\$270

****ON-DEMAND WEB LINK** is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within 5 business days following the webinar, you will be provided with a web link that can be viewed anytime 24/7 for the next 6 months. This link will expire 6 months after the live program date. **But there's more . . . AS AN ADDED BONUS, you will also receive a FREE audio/visual CD ROM.*** The CD includes the original audio/visual presentation, the question and answer sessions, and the handouts. Use the on-demand link or this "off-the-shelf" training program for those that could not attend the live seminar and for future training. ***CD Rom for PC use only**

<u>CIRCLE OPTION</u>	Choose option above by circling corresponding letter next to seminar choice below. *See "EXAMPLE" Below **Pricing is for each seminar selected / per phone line
A B C D	The Legal Aspects of Checks, <i>Tuesday, April 13 "EXAMPLE"</i>
A B C D	The Legal Aspects of Checks, <i>Tuesday, April 13</i>

Name: _____

Email: _____

Bank: _____

Address: _____

City & Zip: _____

Phone: _____

[4 Easy Ways to Register](#)

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