

CBA



Community Bankers
Association of Kansas

Responding to Official Demands for Customer Funds

WEBINAR OR ON-DEMAND WEB LINK
(LINK INCLUDES FREE CD ROM)

12 - 1:30 pm PT
1 - 2:30 pm MT
2 - 3:30 pm CT
3 - 4:30 pm ET

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Tuesday, October 25, 2011

Has your bank implemented the proper procedures for handling garnishments, levies, and other demands for customer funds? Most banks deal with these matters daily, but many do so without proper training. Handling these matters improperly can expose your bank to significant liability. This seminar will explain these complicated legal documents – garnishments, levies, summons, attachments, etc. – and the situations when they are served on the bank. Learn the necessary steps to handle these matters, such as identifying accounts, placing account holds, answering interrogatories, notifying your customer, and remitting the funds. **This presentation will also review the garnishment procedures that became effective on May 1, 2011, for accounts containing certain federal benefit payments.** (See information on a related webinar below.)

Continuing Education: Attendance verification for CE credits provided upon request.



HIGHLIGHTS

- What financial privacy restrictions are imposed on your bank when responding to these legal processes?
- What risks are imposed on the bank?
- When are you required to notify your customer?
- What if your bank holds a security interest in the funds?
- What if an account is held by more than one customer or held by a trust, sole proprietorship, corporation, etc.?
- Garnishment procedures for accounts containing federal benefits effective May 1, 2011

Archived Webinar Still Available!

If you missed the webinar titled
“New Garnishment Procedures for Accounts Containing Federal Benefit Payments”
we have extended its availability until January 31, 2012.
Look for March 16 on the registration form and **order today!**

WHO SHOULD ATTEND?

This informative session is best suited for deposit operations personnel, tellers, customer service representatives, compliance personnel, and auditors.

MEET THE PRESENTER

**Elizabeth Fast, JD & CPA,
Bankers Choice**



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webinar listing page, and click on the link to register.