

## Safe Deposit Legal Issues

WEBINAR OR ON-DEMAND WEB LINK  
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**Thursday, July 28, 2011**

12 - 1:30 pm PT  
1 - 2:30 pm MT  
2 - 3:30 pm CT  
3 - 4:30 pm ET

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Safe deposit boxes are an important service provided by a bank. They provide additional revenue and a way to enhance customer relationships. But safe deposit box operations are unique and sometimes mysterious. Improperly handling a safe deposit box can result in unforeseen bank liability of tremendous proportions. This webinar will cover all legal issues involving safe deposit boxes, from the initial safe deposit box agreement to drilling the safe deposit box, and escheatment of its contents to the State.

Continuing Education: Attendance verification for CE credits provided upon request.



### HIGHLIGHTS

- Your bank's obligations and responsibilities regarding safe deposit boxes
- Important terms of the safe deposit box agreement
- Proper procedures to grant access to a safe deposit box
- What to do when the box rent is delinquent
- Drilling procedures for a safe deposit box
- Escheatment of the box's contents
- Common safe deposit mistakes

### WHO SHOULD ATTEND?

This informative session is designed for any bank personnel involved with safe deposit boxes, including officers, customer service representatives, operations personnel, compliance officers, attorneys, and managers.

## **MEET THE PRESENTER**

**Elizabeth Fast, JD & CPA,  
Bankers Choice**



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